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# Quality Policy Statement

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Text automatically translated. See the English original if in doubt. (id=248)

albarubens

QM ref: ALL 8.2.1

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## DOCUMENT REVISION HISTORY

	DATE	REASON	EDIT	APPR
<b>CURRENT:</b>	<b>23 Jan 2018</b>	<b>description of financing sources and company history</b>	<b>terzaghi</b>	<b>terzaghi</b>
PREVIOUS:	30 May 2017	Specification relating to staff involvement in SGQ	deluca	terzaghi
PREVIOUS:	16 Nov 2016	inserimento riferimento a indicatori	deluca	terzaghi
PREVIOUS:	18 Jul 2016	aggiornamenti in seguito al conseguimento dell'accreditamento come organismo di certificazione	deluca	terzaghi
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## ABSTRACT

*Albarubens mission is to help industry to build safe, durable, cost-effective products, adherent to state-of-the-art in technological content, always respecting human life and our planet environment.*

*Our contribution is to test, to inspect, to certify products before their mass production, avoiding the manufacturers to produce resources-consuming items, not fitted to their scope and not compliant to standards, regulation and good practices.*

*We believe in excellence, to be reached with hard job, scientific research, international cooperation and accreditation.*

*Our main skill is related to explosion proof equipments and photovoltaic modules, but we are able to examine a variety of different equipments. It derives from our history: we started designing testing equipments, we continue offering tests to the market.*

*Our market is the whole world; we ensure access to our services without regards to provenience, economic and opportunity evaluations.*

## THESE ARE OUR STEPS:

- A. scientific and experimental research, both on physic of measurements and their technical implementation;
- B. participation to round-robin circuits to ensure the comparability of the results;
- C. participation to national and international technical committees, merging our experience to all involved people;
- D. internal quality system, to organise our job, compliant to international standards;
- E. prevention of common errors (i.e. measurement or evaluation) and less common ones, like bureaucracy and self-reference.

## THESE ARE OUR DAY-BY-DAY GUIDELINES:

1. ethic conscience: we are helping people and world;
2. full compliance to regulations and standards, participating to standards development;
3. full client satisfaction, when compatible to rigor on results;
4. correct definition of requirements, high confidence on results;
5. continuous training of operators, to grant capability on science, operation, evaluation;
6. availability of efficient infrastructure, equipments, procedures;
7. operating quality system, always monitoring the real-job processes;

## THE MANAGEMENT ENSURES THE RESULTS BY MEAN OF:

- a) continuous development of the skills, the processes, the equipments, the accreditation, the cooperation to other organisations;
  - b) the availability of technical and economical resources;
  - c) programmed investments on equipments and training;
  - d) weekly meetings to examine the state of the job, the quality system procedures and documentation, any other difficulties if any;
  - e) the assessment of the adequacy of the system, the compliance with the relevant standards and targets and performance indicators of processes identified through the execution of internal audits and management reviews.
  - f) the awareness and involvement of all the personnel in charge of the testing activities for the correct knowledge, application and, where applicable, improvement of quality documentation through the implementation of policies and procedures in their work
- The management also ensures the integrity of the system, especially in case of modification in the Quality Management System. These changes are always implementes in controlled way.

## THE CLIENT RELATIONSHIP IS BASED UPON:



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- i. reciprocal trust;
- ii. correct and quick commercial offers, available worldwide via web;
- iii. guidance to choice of appropriate services only;
- iv. rigor on schedule, budget, confidence on results;
- v. capability of correct explanation of non-conformity, when existing;
- vi. non-disclosure of reserved information;
- vii. payment policies designed to separate technical results from financial interests;
- viii. total transparency using web-based real time activities tracking;
- ix. impartial performance

## LABORATORY

The gravity centre, because scientific activities always start from test and experimentation. The goal is to perform tests, evaluations and calibrations, with regards to new technologies. Three test main families: safety, durability, performances. Albarubens continuously improves its laboratory, gaining experience from its job and other connected labs. The lab is completed by internal Research and Development department, capable to develop new equipments and new procedures.

## CERTIFICATION

The product certification activity is intended to benefit of users and equipment manufacturers, as well as the relevant supervisory authorities, providing "certainty" about the actual characteristics and the compliance with the quality and safety standards. Albarubens pursues this goal by providing the community all its assets, namely the laboratory, the competent people, the passion for science and truth, also facing complex problems without ever escaping from the assessment difficulties. The commitment is not limited only to mandatory certifications, while necessary to the smooth functioning of the market, but more generally oriented to provide reliable information to anyone who needs it. We know that certification automatically implies a shared responsibility with the customer, we work for our certificates are appreciated by a growing number of players, all over the world. We avoid the merely bureaucratic and economic setting, not loading the customers of documents and unnecessary costs, with the aim of making certification itself a "product" required for its intrinsic value, with an acceptable overall cost. We are aware of the moral and social responsibility arising from our role as the first Italian operator, in terms of issued Atex certificates, so we invest time and effort in the development of the entire sector, to ensure its prestige and credibility.

## INFRASTRUCTURE

Infrastructure is not the objective, but it's necessary to reach it. The laboratory, the office, the tools have to be efficient, with the only reasonable budget limitations. It includes the web-based services, the internal data-base, the processes, the language, all oriented to a world-wide service. The logistic is designed to be easy-to-use and easy-to-reach, both for employed and clients. "Safety first", security everywhere it's possible.

## ACCREDITATION

Albarubens operates a quality management system for all the activities, compliant to these international standards:

- 1) IEC/EN 17025 for the laboratory;
- 2) IEC/EN 17065 for certification;

## THE QUALITY SYSTEM IS:

- a) alive;
- b) continuously improved;
- c) strictly adherent to real activity;
- d) unique for each accreditation system;
- e) unique for all the sites;

*Albarubens never declares as accredited not officially approved activities.*

*All the Albarubens staff adheres to a specific [Ethical Statement](#).*

## HISTORY

*Albarubens was born in 2003, joining the experience of other previous companies. Particularly "THEIS", founded in 1994 to develop testing JIG. The first business was the development of test and measurement equipments, mainly electro-optical ones. Internal resources for electronics, software, firmware, mechanical and optical design.*



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*The design activity was completed by "core compliance" verification, such as the compliance to European Directives and international standards. This experience produced the capability to build practically all the laboratory equipments, also very particular ones. Since 2004 we are inspectors for 94/9/EC-ATEX Directive, operating inside the CEC consortium. 2008: closed the original designing activity, we started the new "Albacer Division", create to build a new laboratory capable to perform practically all electrical and environmental tests. 2009: the lab obtained the IEC17025 accreditation for photovoltaic; TL inside IECEE scheme from 2011 to 2015. 2011: starting of "Albarubens Asia Pacific", located in Malaysia to take more care of manufacturers located in Far East. 2014: completed the IEC17025 accreditation for all the EX tests. 2016: accredited as Certification Body for the new 2014/34/EU-ATEX Directive, notified for European Union inside NANDO system.*

## **FINANCING SOURCES**

*The financial needs of Albarubens are covered by its own funds, deriving exclusively from the fees received from customers for testing, training and certification activities.*

*Albarubens does not receive any financing from third parties, either public or private; this ensures complete independence, guaranteeing total impartiality.*

*The annual financial statements of Albarubens, which is a limited liability company, are published annually at the Varese-Italy Chamber of Commerce (register VA-286283) and are available on request.*

This declaration is yearly reviewed

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